

## **Maintenance Agreement**

We at Basic Services, Inc. are pleased to offer our customers our fully modified **Maintenance Program**. By customer request, we have changed our maintenance plan to include 2 levels of service to provide a program that gives maximum benefit to you. Both agreements present you with these benefits:

- **PREVENTS** expensive breakdowns, especially when your system is most needed.
- **PROVIDES** you with service when it is most needed.
- **INCREASES** the overall operating efficiency of your system thereby decreasing your operating cost.
- **PROVIDES** you with the convenience of *automatically* scheduled care.
- **PROLONGS** equipment life through regular maintenance.
- **SAVES** you money, on energy bills *and* repair costs.

### **Coverage Provided**

#### **Seasonal Inspections**

It is hereby agreed that BASIC SERVICES, INC. will provide a qualified technician to inspect your air conditioning and/or heating system for proper operation to ensure that it is in the best possible condition for the cooling and/or heating season.

#### **Maintenance/ Repair Scheduling**

It is agree that BASIC SERVICES, INC. will perform this Maintenance Agreement as outlined below. In the event that remedial service is required, your service call will be handled on a Priority Service Basis. This means that your call will be given special preferential treatment and if Emergency Service (See Additional Terms) is required after hours or on weekends, a mechanic will be available to service your unit.

### **Coverage Comparison Table**

	Coverage Provided by Basic Services, Inc.	
	SILVER	GOLD
Labor Cost	20%	100%
Parts Cost	20%	100%
Scheduling	Priority	Same Day
Overtime Charges	None	None
Check Ups	1 or 2 Times as Needed	1 or 2 Times as Needed
Exclusions	None	Heat Exchangers/Compressors
Credit to New System	\$200.00	\$400.00

**Additional Terms or Conditions**

All repair and maintenance work will be done through normal working hours with the exception of "NO HEAT" calls during the period of October to April, and established medical conditions.

Repair labor, as well as all repair parts and materials are discounted as noted in this contract.

Three attempts (at least one week apart) will be made to perform maintenance service, customer is responsible for providing access during normal business hours.

This agreement is in force for one year or when the final maintenance inspection for that year occurs, whichever comes **last**.

Either party upon 30 days written notice may terminate this agreement. A refund for the remaining contract period will be made on a pro-rated basis with deduction for work already completed.

Pricing is based on single zone system inside primary service area; additional charges may apply.

**Price Chart**

		SILVER	GOLD
<b>Air Conditioning Only</b>	<b>First System</b>	\$150.00	\$250.00
	<b>Additional Systems</b>	\$135.00 each	\$225.00 each
<b>Gas Furnace with Air OR Heat Pump</b>	<b>First System</b>	\$250.00	\$470.00
	<b>Additional Systems</b>	\$225.00 each	\$420.00 each

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Number of Systems: \_\_\_\_\_

Coverage Plan: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Additional Coverage: \_\_\_\_\_ Final Cost: \_\_\_\_\_